

American Bankers Insurance Company of Florida **FLOODFACTS**

DISTRIBUTE TO: (Initial)

An American Bankers Flood Service Center Update

So, Before Disaster Strikes, Run for Coverage

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February 2009

Flood Claims Information

American Bankers Insurance
Company of Florida

Flood Claim Center
8655 E Via De Ventura
Scottsdale, AZ 85258

Phone:
1/800-245-1505

Fax:
1/800-224-4170

Hours of Operation:
Mon-Fri 5:30 am--
5:00 pm PST

Claim Status, please call:
1/800-245-1505

**Need help to submit a claim
via AccessFlood? Call--**

The Flood Department at
MacNeill Group Inc.,
800-432-3072 or
954-331-4800

Spring Is Just Around the Corner

Have you talked to your insureds to make sure they have the coverage they need and/or paid their renewal premium? There is a 30-day wait when acquiring flood insurance unless it is in connection with making, increasing, extending, or renewing a loan.

New Bulletin from FEMA regarding Flood Zone Determinations

On January 22, 2009 FEMA issued a bulletin in reference with the release of updated Standard Flood Hazard Determination Form (SFHDF). The bulletin states,

"It is important for lenders to give a copy of the completed SFHDF to the borrowers, who are ultimately charged for the risk identification information applicable to their property and provided on the SFHDF. Otherwise, the insurance agent is obligated to obtain a flood zone determination in order to write the flood insurance coverage, and differing methodology's or address variations could result in a different flood zone determination. Regulated lenders must, by law, rely upon their in-house or contracted flood zone determinations. A discrepancy between the flood zone determinations made by a lender and an agent could create costly and frustrating situations for the consumer. Additionally, the consumer will be unable to make a LODR request to FEMA without a copy of the completed SFHDF."

A full copy of this bulletin may be found at www.nfipbureau.gov under the "NFIP Documents and Files, Bulletins & Manuals".

PRP Applications

Copies of the new PRP applications are now available and can be printed from AccessFlood. Click on Links / American Bankers Info / PDF Forms [Residential PRP Application](#) or [Non Residential PRP Application](#).

Contact Information

New Business Applications, Rollovers,
Endorsements, Cancellations,
Other Correspondence and Overnight Mail

Primary Address/Phones

MacNeill Group, Inc.
Flood Department,
PO Box 45-9003
Sunrise, FL 33345
Phone: 1/800-432-3072
Fax: 954-331-4848

Hours of Operation

Mon-Fri 8:00am-4:45pm

Overnight Mail

MacNeill Group, Inc.
Flood Department, Suite 300
1300 Sawgrass Corporate Parkway
Sunrise, FL 33323

Lockbox Address

For Renewal Payments ONLY

American Bankers Insurance Company of
Florida
PO Box 29861
Phoenix, AZ 85038-9861

*Helping agents with Flood
Insurance is what we do!
Call or Email us today.*

Luvy Cagigas, ext. 4881

Flood Department Manager
lcagigas@macneillgroup.com

Albert Garcia, ext. 4885

Underwriter/Team Leader
agarcia@macneillgroup.com

Ines Solera, Underwriter

isolera@macneillgroup.com

Arelly Gonzalez, ext. 4882

Junior Underwriter
agonzalez@macneillgroup.com

Brenda Biondo, ext. 4884

Senior Underwriter,
Excess Flood Program
bbiondo@manceillgroup.com

2009 National Flood Conference Information



Registration Coming Soon!

Save the date! The twenty-sixth annual National Flood Conference is Sunday, April 19 through Wednesday, April 22, 2009.

The 2009 Conference will be held at the following location:
Sheraton Boston Hotel / 39 Dalton Street / Boston, MA 02199
www.Sheraton.com

For more information about the conference, please contact:
Amy Fester, 202.380.2814 afester@ostglobal.com

AccessFlood Web Training

The Flood Service Center is committed to providing the best training programs to our agents. Have you signed up to have an AccessFlood training class? It will take no more than 1.5 hours. Call or email to schedule a training session and let us help you write more FLOOD business. Please contact: Luvy Caigas at: 800-432-3072, x4881, (email: LCagigas@macneillgroup.com)

For A Fast Excess Flood Quote . . .

Contact MacNeill Group Flood Department 800-432-3072 or 954-331-4800, extension 4884 for **Brenda Biondo** or email Brenda at bbiondo@macneillgroup.com



Attn: Agents--Don't get caught short on Flood Coverage! Limits filled up? Call for a quote for more . . .

MacNeill Flood Department