

Please help us help our shared policyholders

Our HO6 partner, Spinnaker Insurance, is working as hard and as fast as possible on claims associated with the damage inflicted by Hurricane Sally.

We need your help to reinforce these details with our shared policyholders with Hurricane Sally claims.

Loss Assessments:

When submitting a claim for Loss Assessment, be sure to:

- Provide the **official Condo Association “Minutes”** establishing the amount of the assessment and what the assessment is for.
- Include any other information regarding individual **unit owners’ responsibilities** relating to the assessment.

Loss of Use/Rental Income:

When submitting a claim for any loss of use or rental income, please include the following information:

- Provide **detailed photos and description** sharing with us that their condo cannot be lived in.
- Provide the **amount of time** they have not lived or cannot live in the condo.
- Provide the **dollar amounts** associated with and proof of cancellations for lost rental income for the last 90 days (please remember property management or cleaning services associated with rentals do not qualify)

Unfortunately, failure to immediately send in these documents will delay the prompt handling of their claim.

As soon as policyholders have these specific documents, send them to sallyhur@teamfocusins.com along with their policy number. If you have questions, call (877) 463-9003.